



LUNAWOOD

Lunawood Warranty
for facades
-20 years-

Lunawood Warranty for Facades

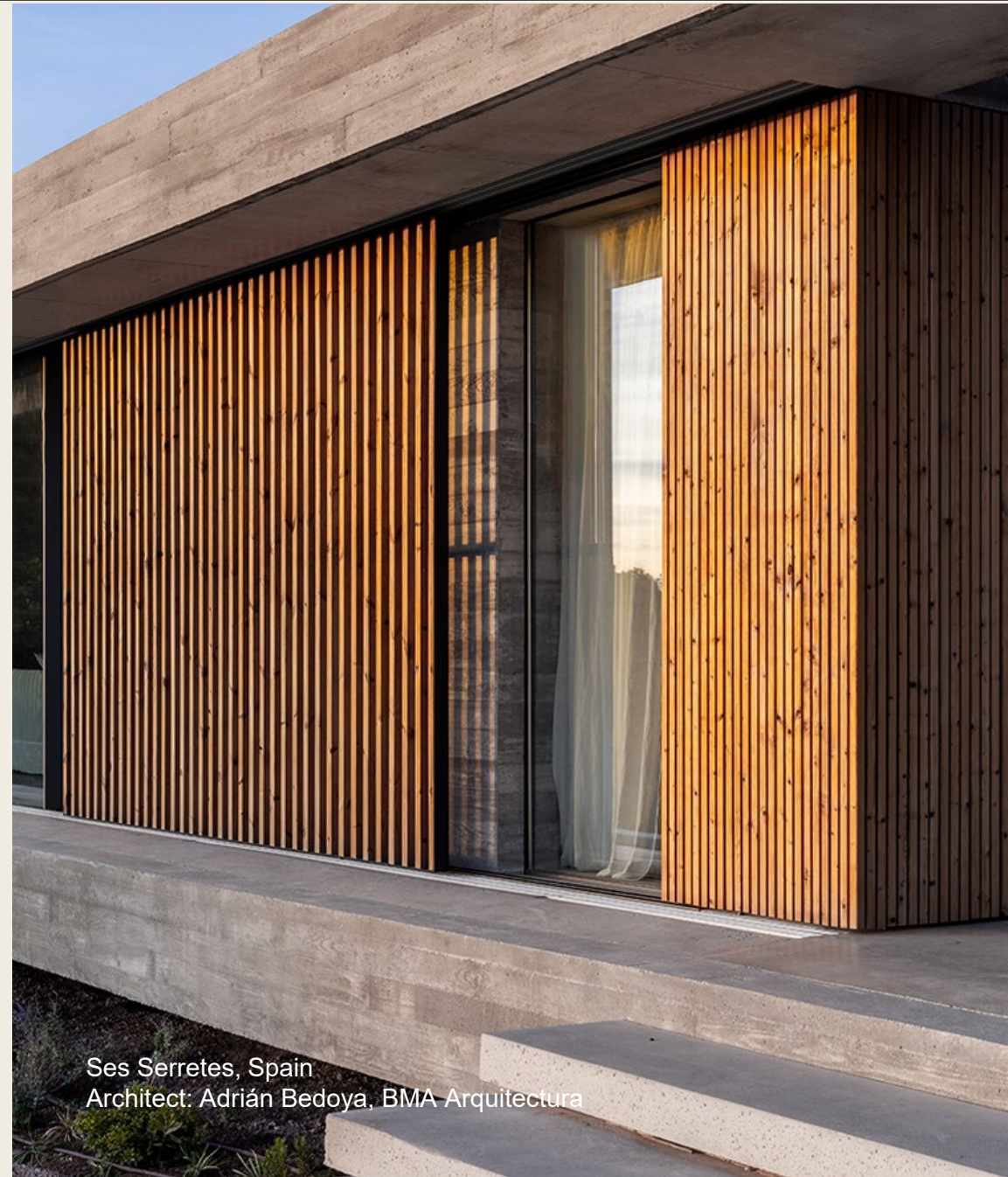
- Against material damage by fungal decay or rot according to EN 335
 - For the purposes of this Warranty fungal decay shall be limited to decay caused by all soft-rot fungi and fungal species *Poria placenta*, *Coniophora puteana*, *Gloeophyllum trabeum*, *Coriolus versicolor*, *Serpula lacrymans* and shall not include common surface mold, mildew or any other organism, bacteria or fungi or termites or beetles (coleoptera) according to EN 335.
- Warranty is exclusive to the Original Purchaser, i.e. Official Lunawood Partner
- Valid in Europe and in those countries where EN 335 is followed
- For Lunawood Collection products for decorative surfaces i.e. facades and interiors.
- Fire protection does not change the characteristics of ThermoWood so a warranty can be given for a fire protected product as well
- Applies to project business; i.e. deliveries to the project, not for B2C/DIY sales or merchandising
- For projects completed after 1.1.2023
- Compensation: either replace, repair or compensate by cash payment any materially damaged product. Value determined by descending scale based on years.



Skibby Bornehus Kindergarden
Architect: Nordic – Office of Architecture

Issue of the Lunawood Warranty

- In order for the warranty to be valid a registration of a project needs to be done by filling in the application form
<https://q.surveypal.com/Lunawood-Warranty-registration>
- Information needed for the registration
 - Package number of the items delivered to the project
 - Installed products
 - Products delivered to the project must be in stock for less than 360 days. Lunawood's invoicing must not exceed 360 days
 - Address of the project
 - Confirmation that installation has been done according to Lunawood's installation guidelines
- Process:
 - Complete the registration form
 - Lunawood confirms within 7 days that the warranty conditions are met and sends the Partner a warranty certificate as proof



Ses Serretes, Spain
Architect: Adrián Bedoya, BMA Arquitectura